

# CENTRE WELLINGTON AWARDS OF EXCELLENCE

## Customer Service Excellence Award

Nominee: \_\_\_\_\_

This award is presented to a business that has provided exceptional customer service by consistently offering a high level of quality service to all customers or by going above and beyond the call of duty to provide service to a customer in extenuating circumstances. This nomination must be made from a third party (i.e. no self-nominations).

It is mandatory that the nominee's qualifications in both of the following categories be described. Be specific and provide examples.

## High Quality of Service

Tell us how this business offers a consistent high level of customer service.

Nominee: \_\_\_\_\_

## Above & Beyond

Explain how this business goes beyond the call of duty to provide exceptional customer service.